



Probe Corporation SA (Pty) Ltd.

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www.probegroup.co.za

THE COMPLETE POWER PACKAGE

SECTION 1: Maxli Battery Chargers 6V/12V

The Terms and Conditions of this Limited Warranty are made by Probe Corporation SA (PTY) LIMITED.

Limited Warranty Registration

On the date of purchase, the end user is required to register their battery charger on the Probe website (www.probegroup.co.za) as per the below instructions displayed on the charger's box. Without registration, no warranty will be offered by Probe Corporation SA (PTY) LIMITED.



To register go to www.probegroup.co.za

- About Us
- Warranty Information
- Maxli Chargers Warranty Registration



Complete and upload your proof of purchase for your warranty to be honoured. Limited, warranty terms and conditions apply.

Probe Corporation SA (PTY) LTD warrants the Maxli Battery Chargers to be free from manufacturing defects in materials and workmanship for a period of five years from the date of purchase. Proof of purchase date and the warranty registration is required.

TERMS AND CONDITIONS OF LIMITED WARRANTY POLICY

Depending on the product, the Limited Warranty period will vary. The warranty is not transferable. The Limited Warranty applies to manufacturing faults and material defects. The Limited Warranty is void if the product has been handled carelessly or repaired by anyone other than Probe Corporation SA (PTY) LTD authorised representatives. Probe Corporation SA (PTY) LTD makes no warranty other than this Limited Warranty and is not liable for any costs other than those mentioned above, i.e no consequential damages will be compensated.

Probe Corporation SA (PTY) LTD is not obligated to any other warranty other than this warranty.



The Limited Warranty will be void in the following circumstances:

- The product has been opened or tampered with, including if the seal is broken, purposely damaged, or in any way modified or altered; including cables, electronics, mechanics or other parts of the product
- The product has been repaired by anyone other than a Probe Corporation SA (PTY) LTD or their authorized representatives
- The product has been subject to the use of supplies and accessories other than those approved in writing or supplied by Probe Corporation SA (PTY) LTD
- Improper use or non-compliance with installations, commissioning, operation or maintenance instructions; Unauthorized modifications, changes or attempted repairs; vandalism, destruction through external influence and/or persons/animals
- Failure to observe applicable safety standards and regulations
- Faults caused by fire, water, snow, moisture, or other liquids except as specified for normal use
- Products where serial numbers are defaced, altered or removed; any damage caused by abuse, tampering, illegal use, negligence, prolonged use or operations, or faults in any other way caused by the customer/retailer/user

Additional information

The faulty product shall be returned with a receipt to the retailer/ place of purchase together with a fault description. Goods returned to Probe Corporation will be at Probe Corporation's discretion and only valid with an approved Return Material Authorization (RMA) reference number issued by Probe Corporation SA (PTY) LTD to the purchaser.

Products sent directly to Probe Corporation SA without an RMA will be returned to the sender at the sender's cost. The Limited Warranty is only valid if the warranty period has not expired. Should the warranty claim of a faulty product not be approved by Probe Corporation SA (PTY) LTD, the product will be returned only if the sender explicitly so requests. The customer / retailer / place of purchase will pay the freight. Faulty products will be repaired or replaced with an exchangeable product.

Services

In the unlikely event that a problem is experienced with your battery charger, which could not be resolved by the troubleshooting procedures within the user manual inside the product box, queries and/or complaints may be logged at probe@probegroup.co.za for assistance and advice.